

Via E- filing
Jocelyn Boyd, Esquire
Chief Clerk and Administrator
South Carolina Public Service Commission
101 Executive Center Drive
Columbia, SC 29210

RE: Ken Bozeman/Petitioner V. Carolina Water Service, Inc
Defendant/Respondent
Docket No.2013-71-WS

Dear Ms. Boyd:

The following is my testimony in the above-referenced matter.

Ken Bozeman

My complaint against Carolina Water Service involves their use of DHEC Standards for Wastewater Facility Construction form no. R-61-67 to establish single family equivalents (SFEs) as a rate chart. By using this method, CWS does not take into consideration the actual amount of water used or treated. Using this method the company can assign multiple SFEs to an account thereby increasing their profit margin with out a rate increase. In my case, this line item called "waste water collection charge" on their invoices, amounts from 26% to 80% of the total monthly bill. This is excessive. I also question how the dollar amount per SFE is established. As is with any other business, the customer should pay for what they receive and not for a made up line item that no one can explain. CWS says this charge is for maintenance however they send the waste water to Rock Hill, SC for treatment. Does CWS give Rock Hill SC part of the collection charge? I am asking the Public Service Commission to investigate this charge for the customers of CWS.

Thank you, Ken Bozeman

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